

Additional Terms and Conditions applying to use of Mastercard® branded Cards with Digital Wallets

These Additional Terms and Conditions apply to the use of your Unlimit-issued **Mastercard Card** when you add it to, use, or keep it in an Eligible Digital Wallet. A Digital Wallet is an electronic payment system that allows you to make payments using a digitised version of your Card. Digital Wallets are operated by Digital Wallet providers and are available on supported Devices.

These Additional Terms and Conditions supplement the Card Terms and Conditions of Unlimit and constitute an integral part thereof. Together they govern the rights and obligations of Unlimit and the Cardholder in respect of using Eligible Digital Wallets.

You may consult on Eligible Digital Wallets supported from time to time by contacting Unlimit through its customer service and on its website www.unlimit.com.

Dedicated Terms and Conditions apply to specific Digital Wallets which they refer to and govern the rights and obligations of Unlimit and Cardholders in respect of using the specific Digital Wallet they refer to. These can be consulted on www.unlimit.com.

By registering your Mastercard Card for an Eligible Digital Wallet (as described and defined below), you fully and unconditionally accept these Terms and Conditions, which govern the provision and use of your Mastercard Card in any Eligible Digital Wallet as between you (as the Cardholder) and Unlimit.

Terms and expressions defined in the Card Terms and Conditions have the same respective meanings when used in these Additional Terms and Conditions, unless otherwise defined in these Additional Terms and Conditions.

Definitions:

App means the application made available by an Eligible Digital Wallet provider from time to time to facilitate Contactless Transactions and In-App Transactions via the Digital Wallet

Cardholder (or “you”) means the Cardholder referred to in the Card Terms and Conditions of Unlimit.

Card Terms and Conditions means the binding contract between the customer and Unlimit, which governs the provision of services offered by Unlimit to the customer in connection with the use of Cards (including Mastercard Cards).

Device means any Android and iOS and other smartphone devices from a wide variety of manufacturers and form factors, including mobile phones, tablets, and other wearable devices that has your card or account details stored on it and which allows you to make payments when used with your security details. Devices modified contrary to the software or hardware guidelines of a manufacturer, including by disabling hardware or software controls, (commonly referred to as “jailbreaking”), are not considered as Devices for the purposes of these Additional Terms and Conditions.

Device Account Number means a unique number which is created during the registration process linking your Mastercard Card to your Device.

Digital Wallet means an electronic payment system that allows you to make payments to participating merchants with your Device using a digitised version of your Mastercard Card. Digital Wallets are operated by Digital Wallet providers and are available on supported Devices.

Eligible Digital Wallet means any Digital Wallet which Unlimit has added to its portfolio of accepted Digital Wallets for use with a Mastercard Card in the Wallet Express Issuer Enablement programme from time to time.

In-App Transactions means the ability of a Device to facilitate payment of a product or service via an on-line application.

Mastercard Card means a Card issued by Unlimit pursuant to the Card Terms and Conditions, under the Mastercard brand to a Cardholder as instructed by the Customer, whether in plastic or virtual form, for personal or business use, that is eligible for registration in an Eligible Digital Wallet.

Mobile Carrier means the provider of wireless communication services to your Device.

One Time Password means the activation code sent to you via Unlimit’s SMS-service (referred to in the Card Terms and Conditions) or via other means as may be determined by Unlimit, required to complete your provision with an Eligible Digital Wallet.

Passcode means the four-to-eight-digit security feature that you have chosen as a password on your Device.

Personal Data means any information that identifies an individual or relates to an identifiable individual or as otherwise defined under applicable data protection laws, including the General Data Protection Regulation (EU) 2016/67 (GDPR) and any amendments or replacement legislation or regulation.

Unlimit means Unlimit EU Ltd, a company registered in Cyprus (Reg.no. HE328641) having its registered and head office at 125, Griva Digeni, Limassol 3101, Cyprus and licensed by the Central Bank of Cyprus as an Electronic Money Institution;



Wallet Express Issuer Enablement Programme means the programme made available by Mastercard in Europe for enabling and supporting approved Mastercard Digital Enablement Service wallets.

In the event of any inconsistencies between these Additional Terms and Conditions and the Card Terms and Conditions, these Additional Terms and Conditions prevail.

1. Registration of your Mastercard Card with an Eligible Digital Wallet

In order to use an Eligible Digital Wallet, you are required to register your Mastercard Card. You should register your Mastercard Card in an Eligible Digital Wallet by following the instructions of the Digital Wallet provider. You acknowledge that the Digital Wallet provider has the right to decline to register your Card and that we are not responsible for this. During the process you must verify your Mastercard Card for security then follow the on-screen instructions. For security purposes, Unlimit will ask you to enter a One-Time Passcode to confirm your identity that will be sent to you by Unlimit by SMS or another method provided for by Unlimit's Terms and Conditions.

As part of the registration process, you must accept these Additional Terms and Conditions to use the Eligible Digital Wallet and they govern your access to and use of your card via the Eligible Digital Wallet only as between Unlimit and you.

By using any Eligible Digital Wallet, you are subject to the Terms and Conditions applicable to that Eligible Digital Wallet provider, and to any other third party agreements which apply ("**Third Party Agreements**"). You are also subject to such Third Party Agreements when you give them your personal information, use their services or visit their respective websites. Unlimit is not responsible for any agreements you enter into with any Digital Wallet provider or with any other third parties in connection with the Eligible Digital Wallet, and Unlimit is not liable to you for its provision, functioning and security or any particular requirements or processes of third parties.

- 1.1. Unlimit may allow you to register the same Mastercard Card on more than one Device, and Unlimit may allow Mastercard Cards belonging to different cardholders to be registered to the same Device. You must, however, continue to keep your Device secure and your Passcode and other security details confidential.

2. General Terms and Using an Eligible Digital Wallet

- 2.1. When you register your Mastercard Card for an Eligible Digital Wallet you acknowledge and agree that:

- a. Unlimit will process your Personal Data in order to allow your Mastercard Card to be used for the Eligible Digital Wallet; Unlimit shall ensure that all such Personal Data is at all times processed in accordance with data protection laws. Further information may be found in Unlimit's privacy notice which is available as described above at www.unlimit.com and this paragraph shall be read in conjunction with such privacy notice. Where the Eligible Digital Wallet requests Personal Data for activation and usage of the Eligible Digital Wallet (including Card number details required), you provide such Personal Data on your own initiative. Any Personal Data provided during activation and usage will be processed by the Eligible Digital Wallet provider and Unlimit is not involved in this processing of your Personal Data. You are advised to refer to the relevant Eligible Digital Wallet provider's applicable privacy policy and information to learn about how it processes your data and your rights.
- b. Unlimit will collect Personal Data about you from the Eligible Digital Wallet provider to provide customer support, detect and manage fraud and comply with applicable laws and regulations.
- c. Unlimit might share anonymised information relating to your Eligible Digital Wallet transactions with the relevant Eligible Digital Wallet provider in order to improve and develop its technology.
- d. Eligible Digital Wallet transactions will be displayed on your Device for your convenience. To turn off this display, please consult the settings for the Eligible Digital Wallet
- e. Unlimit does not currently charge additional fees for registration of your Mastercard Card. Unlimit reserves the right to charge additional fees in the future in accordance with the notification procedures stipulated in the Card Terms and Conditions.
- f. Transactions made using an Eligible Digital Wallet are subject to Unlimit's fees, charges and commissions as detailed in the Card Terms and Conditions.
- g. Your Mobile Carrier may charge you for using their services.
- h. Other costs and taxes may exist that are not charged by Unlimit.

- 2.2. If Unlimit replaces your Mastercard Card, you may be required to re-register your new Card for the Eligible Digital Wallet, following the instructions given in Paragraph 1 (Registration of your Mastercard Card with an Eligible Digital Wallet) above.

- 2.3. When you use any Eligible Digital Wallet, you must:

- a. not do so for any fraudulent undertaking or in any manner so as to interfere with the operation of the Eligible Digital Wallet; and



- b. comply with all laws, rules, and regulations applicable to you and the place where you use the Eligible Digital Wallet, including any applicable tax laws and regulations.

3. **Making a Payment**

- 3.1. When you use an Eligible Digital Wallet in stores for making a Contactless Transaction (or any other Transaction), you may be asked to authenticate payment on your Device by using your Passcode or using Touch ID or Face ID (if this has been set up on the Device), or any other of the Eligible Digital Wallet's authentication methods from time to time. Limits on the amount accepted when making a Contactless Transaction (or Transaction) may apply, depending on the jurisdiction and Eligible Digital Wallet.
- 3.2. Functionality of the Eligible Digital Wallet service may differ in the jurisdiction in which the Mastercard Card is being used from that in which the card is registered. You should check specific functionalities with the Eligible Digital Wallet provider.
- 3.3. When payment is authenticated, your Device provides your Device Account Number to the store's point of sale (POS) terminal. Your payment information is verified by checking the Device Account Number to ensure it is unique and tied to your Device. Payment may then be made from your Card and Card Account.

4. **Security**

- 4.1. In addition to any other obligations or responsibilities you may have under these Additional Terms and Conditions, you must take all reasonable steps to maintain the confidentiality of any information shown or stored on your Device in connection with your use of an Eligible Digital Wallet. You are solely responsible for the safety and security of your Device. In particular, you must:
 - a. Use appropriate security, including Passcode, Touch ID, and Face ID where available, on your Device.
 - b. Never give anyone else your Passcode or other security details relating to your Device or any Eligible Digital Wallet. Unlimit will never ask you for them, so don't share them with anyone. If you suspect that someone knows them, change them immediately and contact Unlimit.
- 4.2. Biometric data (Touch ID and/or Face ID) where used to make a payment in a particular jurisdiction are not collected, accessed, processed or held by Unlimit. Such biometric data are stored on the Device and the matching is done at the level of Device. For some Devices, this functionality may be disabled using instructions provided by the Eligible Digital Wallet.

5. **Changes to Eligible Digital Wallet functionality**

- 5.1. An Eligible Digital Wallet provider may change the provision of its Eligible Digital Wallet at any time or cease to offer it. Further information may be obtained from the Eligible Digital Wallet provider's applicable terms and conditions.
- 5.2. Unlimit may amend these Additional Terms and Conditions from time to time. When there are changes, Unlimit may ask you to read and accept any changes before you can continue to use an Eligible Digital Wallet. Unlimit reserves the right to amend these Terms and Conditions in the same manner as provided for in the Card Terms and Conditions concerning amendments of Card Terms and Conditions. In case of your non-acceptance of the proposed amended Terms and Conditions before their effective date, you are entitled to terminate the provision of the Eligible Digital Wallet prior to the proposed effective date as provided in the section directly below; continued use of the Eligible Digital Wallet after the effective date of the amendments shall constitute acceptance of the amended Terms and Conditions.

6. **Suspension, Deactivation and Termination of Service**

- 6.1. Unlimit may refuse to register you for an Eligible Digital Wallet, or to block or restrict your Mastercard Card where Unlimit has reasonable grounds for doing so, without any prior notice, for the following reasons:
 - a. if you are suspected of making fraudulent transactions and/or making illegal use of your Mastercard Card via an Eligible Digital Wallet;
 - b. upon suspicion of money laundering and/or terrorist financing;
 - c. due to reasonable request of by the Eligible Digital Wallet Provider;
 - d. if so requested or required by Unlimit's supervisory or regulatory authorities, data protection authorities or any other competent authority;
 - e. if otherwise required by these Terms and Conditions, the Card Terms and Conditions of Unlimit or by applicable law.
- 6.2. If you change or swap your Device or where you arrange for your device to be serviced or repaired, **you must delete all your information in your App** including any information related to your Mastercard Card. If you wish to continue using any Eligible Digital Wallet thereafter you should register for the Eligible Digital Wallet on your new (or repaired/serviced) device.
- 6.3. Unlimit, as well as payment networks and merchants, have the right to establish and impose limits and restrictions at their own discretion



from time to time (such as for example on any daily and/or individual transaction amount(s)) charged to your Card through any Eligible Digital Wallet. This may mean that you are unable to complete a transaction that exceeds such limits or restrictions when using your Card via an Eligible Digital Wallet.

- 6.4. Unlimit can terminate your use of the Mastercard Card(s) via an Eligible Digital Wallet at its sole discretion any time by giving you at least one month's notice or other notice pursuant to Card Terms and Conditions, without limiting its rights and in addition to any rights of termination, cancellation or suspension of Cards under the Card Terms and Conditions.
- 6.5. The provision of the Eligible Digital Wallet in general and/or with respect to Mastercard Cards may be changed, suspended and/or terminated by the at any time without notice to you. Further information may be obtained from the Eligible Digital Wallet provider's applicable terms and conditions. The termination of these Additional Terms and Conditions is without prejudice to any rights and/or remedies accrued.
- 6.6. You can terminate an Eligible Digital Wallet at any time by deleting your Mastercard Card details from your Device.
- 6.7. If your Card and Card Account is terminated in accordance with the provisions of the Card Terms and Conditions of Unlimit, then registration of your Mastercard Card for the Eligible Digital Wallet will be automatically terminated.

7. Your Liability

- 7.1. You are solely responsible for the accuracy of the data given by you when you register for an Eligible Digital Wallet and when you authorise an Eligible Digital Wallet transaction.
- 7.2. You are fully responsible for the security of your Device. **If your Device has been lost or stolen, you must contact Unlimit immediately and use all reasonable endeavours to deactivate your Mastercard Card from any Eligible Digital Wallet and follow the procedures in the Card Terms and Conditions in respect to Loss or theft of Card.**
- 7.3. You must ensure that only your own biometrics are registered for Touch ID or Face ID. If you register or allow registration (purposely or negligently) of the biometrics of a third party for Touch ID or Face ID or Passcode on your Device, then you will be responsible for any payments they make from your Device and you are taken to have authorised that person to transact on your Card Account using any Eligible Digital Wallet. This means that any Eligible Digital Wallet transaction initiated by that person using your Passcode will be deemed to have been authorized by you and for which you are fully responsible and liable. Such transaction will not qualify as unauthorized transactions under the Card Terms and Conditions of Unlimit. You will also be responsible for any transaction carried out via the Eligible Digital Wallet by non-authorized parties whose biometrics were stored in your device.
- 7.4. Where there has been an unauthorised transaction on your Card Account, or where a payment either into or out of your Card Account has been carried out incorrectly, please refer to the Card Terms and Conditions of Unlimit for details on how to proceed.

8. Unlimit's Liability

- 8.1. Each Eligible Digital Wallet provider relies on other third parties such as your Mobile Carrier and acceptance of the Eligible Digital Wallet as a payment method by merchants in order to function.
- 8.2. Unlimit is not responsible for any loss or inconvenience as a result of non-acceptance or refusal to accept an Eligible Digital Wallet by any merchant or third party.
- 8.3. In particular and without prejudice to the generality of clause 8.2, Unlimit does not warrant that you will at all times be able to use your card via a relevant Eligible Digital Wallet to complete a transaction, that a merchant will accept any Eligible Digital Wallet or that the use of the Eligible Digital Wallet will be uninterrupted or error free.
- 8.4. To the maximum extent permitted by applicable law, in no event shall Unlimit, its processors, suppliers, or licensors (or their respective affiliates, agents, directors, and employees) be liable for any direct, indirect, punitive, incidental, special, consequential, or exemplary damages, including without limitation damages for loss of profits, goodwill, use, data, or other intangible losses, that result from the use of, inability to use, or unavailability of the relevant Eligible Digital Wallet, including your use of your Mastercard Card in connection with an Eligible Digital Wallet.
- 8.5. To the maximum extent permitted by applicable law, Unlimit, its processors, suppliers, and licensors (and their respective affiliates, agents, directors, and employees) assume no liability or responsibility for: (i) any errors, mistakes, or inaccuracies of content; (ii) any personal injury or property damage, of any nature whatsoever, resulting from your access to or use of an Eligible Digital Wallet, including your use of your Mastercard Card in connection with an Eligible Digital Wallet; (iii) any interruption or cessation of transmission to or from the Eligible Digital Wallet Provider; (iv) any bugs, viruses, Trojan horses, or the like that may be transmitted to or through the Eligible Digital Wallet by you or any third party; (v) any errors or omissions in any content or for any loss or damage incurred as a result of the use of any content posted, emailed, transmitted, or otherwise made available through the Eligible Digital Wallet; and/or (vi) user content or the defamatory, offensive, or illegal conduct of any third party.
- 8.6. In particular and without prejudice to the generality of clause 8.5, to the fullest extent permitted by applicable law, Unlimit cannot be held



responsible for any delay, interruption or other event that prevents you from using any Eligible Digital Wallet or your Device for any transaction, or anything that goes wrong with any Eligible Digital Wallet or your Device, or anything that compromises your privacy or the security of your transactions.

9. **Indemnity**

You will indemnify, defend, and hold Unlimit (and its employees, directors, agents, affiliates and representatives) harmless from and against any and all claims, costs, losses, damages, judgments, tax assessments, penalties, interest, and expenses (including reasonable attorneys' fees) arising out of any claim, action, audit, investigation, inquiry, or other proceeding instituted by a person or entity that arises out of or relates to: (a) any actual or alleged breach of your obligations set forth in these Terms and Conditions; (b) your wrongful or improper use of an Eligible Digital Wallet, including wilful misconduct or fraud; (c) your violation of any third-party right; (d) your violation of any law, rule or regulation of any country; (e) any access or use of any Eligible Digital Wallet by any other party with your Passcode or other appropriate security code, and (f) any change in law, regulation or official directive which has an effect on the Mastercard Card or the Eligible Digital Wallet, and the same may be debited to your Card Account and/ or shall be paid by you on demand.

10. **Waiver**

Failure of Unlimit to exercise its rights arising from any provision of these Terms and Conditions shall not constitute waiver of Unlimit's rights.

11. **Severability**

If any provision of these Terms and Conditions is deemed to be, or becomes invalid, unlawful, void or unenforceable under applicable laws and regulations, such provision will be deemed amended to conform to applicable laws and regulations so as to be valid and enforceable, or if it cannot be so amended without material altering the intention of the parties, it will be deleted, but the validity, legality and enforceability of the remaining provisions of these Terms and Conditions shall not be impaired or affected in any way.

12. **Governing Law**

The same laws that govern your Card Account shall govern these Terms and Conditions.

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